



# Software and Browser Requirements

March 2024

## For the Best Results and Protection, Upgrade to the Most Current Browsers

Up-to-date browsers provide the latest cyber security safeguards designed to protect your data and sensitive information. They also will provide you with improved performance and navigation and allow you optimal site functionality.

### Minimum Requirements for Flagstar Private Internet Banking , Flagstar Private Mobile Banking, and All Other Internet-based Applications

**Note:** It is recommended that you use the latest versions of the supported browsers and operating systems and keep security patches up-to-date. We do not support versions that are two releases or older than the current version, or versions that are declared End Of Life.

#### Internet:

##### For Microsoft® Windows 10 or higher

- Google Chrome™
- Microsoft Edge
- Mozilla® Firefox®

##### For Apple® macOS®

- Apple Safari®
- Google Chrome™

#### Mobile:

##### For Apple iOS

- Apple Safari®
- Google Chrome™

##### For Google® Android™

- Google Chrome™

#### Please Note:

- Data connection required.
- Wireless carrier fees may apply.
- Not all Mobile Banking app features are available on all devices.
- Unauthorized modifications to mobile operating systems will also render the altered device to be unauthorized for use with Mobile Banking & Mobile Check Deposit. In such instances, Flagstar Bank disclaims all responsibility for the consequences of any such unauthorized use, including but not limited to data breach or theft.
- Mobile Check Deposit requires a device with at least a 2-megapixel rear facing camera that supports auto-focus.

#### Minimum Requirements for Viewing PDF Content

- All PDF content requires [Adobe Reader 17 or newer](https://get.adobe.com/reader/) (<https://get.adobe.com/reader/>).

## Add another tool to help secure your accounts.

Install IBM® Security Trusteer Rapport® to maximize your accounts' protection against cybercriminals and fraud. It's effective, easy to use and won't slow down your computer or impact other business applications.

For Personal & Business Accounts: [CLICK HERE](https://www.ibm.com/security/trusteer/landing-page/en-retail/) (<https://www.ibm.com/security/trusteer/landing-page/en-retail/>)

If you have questions please call Flagstar Bank Client Services at 1-866-744-5463.



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