

Get ready for Flagstar Corporate Connect™

Mark the date: February 20, 2024, is when your current business online banking services will transfer to Flagstar Corporate Connect™. It's also the date when we introduce the new Flagstar.

Plan ahead for temporary service interruptions.

Starting the evening of Friday, February 16, through Monday, February 19, 2024, online and mobile banking services will be temporarily unavailable as we transfer your services. Access your accounts again on Flagstar Corporate Connect beginning Tuesday morning, February 20.

Prior to Friday, February 16.

- Download any account statements you may need for future reference by going to accounts and selecting eStatements when logged in to online or mobile banking.
- Combined eStatements will not be available on the new platform beginning Tuesday, February 20.

CHECKLIST FOR YOUR FIRST LOGIN



It's easy to get started at flagstar.com.

- Select Flagstar Corporate Connect from the login drop-down and use your existing login credentials. Follow the prompts to change your password.
- You will also need your company ID, which is the first four letters of your company name and the last four digits of your company TIN.
- Your account numbers and features and benefits, in addition to Account Nicknames, will remain the same. Some accounts may have new names.



Download the new Flagstar Corporate Connect mobile app

- Go to the App Store or Google Play on or after February 20 to download the Flagstar Corporate Connect™ app. Your current app will no longer work.

ADDITIONAL ACTIONS YOU MAY NEED TO TAKE

Reestablish scheduled and future-dated payments.


- Existing scheduled and future-dated payments for wire and account transfers will not transfer to the new platform. You can set these up on Flagstar Corporate Connect if you want them to continue.

LOOKING AHEAD

Accomplish even more online.

Flagstar Corporate Connect™ brings you all the same business online banking features and benefits you now enjoy plus new capabilities. For details, visit flagstar.com/newbusinessbanking or contact your Relationship Manager.



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