

# Get ready for Flagstar Corporate Connect™

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Mark the date: February 20, 2024, is the premiere of your new online platform called Flagstar Corporate Connect, which replaces Flagstar Treasury Access. It's also the date when we introduce the new Flagstar.

## Plan ahead for temporary service interruptions.

Starting the evening of Friday, February 16, through Monday, February 19, 2024, Flagstar Treasury Access® and the mobile app will be temporarily unavailable as we transfer your services. Access your accounts again on Flagstar Corporate Connect beginning Tuesday morning, February 20.

**Please note: Entitlement changes made in Flagstar Treasury Access® after February 12 will not transfer over to Flagstar Corporate Connect.**

## CHECKLIST FOR YOUR FIRST LOGIN



### It's easy to get started at [flagstar.com](https://flagstar.com).

- Select Flagstar Corporate Connect from the login drop-down and use your existing login credentials. Follow the prompts to change your password.
- Your account numbers, account nicknames, user profiles, and entitlements all remain the same. Some accounts may be renamed.



### Download the new Flagstar Corporate Connect mobile app.

- Go to the App Store or Google Play on or after February 20 to download the Flagstar Corporate Connect™ app. Your current app will no longer work.



### File transfer and lockbox access.

- Redirect your current SFTP (Secure File Transfer Protocol) files (excluding ICL) to [corporate-connect.flagstar.com](https://corporate-connect.flagstar.com).
- For lockbox access, log in directly through the website at [lockbox.flagstar.com](https://lockbox.flagstar.com) or select "Flagstar Lockbox" from the navigation bar to access your lockbox details.

## ADDITIONAL ACTIONS YOU MAY NEED TO TAKE

### Re-establish scheduled and future-dated payments

- Existing scheduled and future dated payments for ACH, wire and account transfers will not transfer to the new platform. To continue these payments, you will need to set them up in Flagstar Corporate Connect.
- You can access the payment information you may need from Flagstar Treasury Access® prior to the transition and for 30 days after February 20.

### Using Remote Deposit Capture

- You can use the existing Remote Deposit Capture application through Flagstar Corporate Connect for 60 days following February 20, 2024.
- Watch for an email from Superior, whom we have engaged to help lead you through your RDC migration.

## LOOKING AHEAD.


### We are here to help.

For your convenience, you'll be able to login to Flagstar Treasury Access® through March 20, 2024 in "read only" mode to gather any information you may need.

### Accomplish even more online.

Flagstar Corporate Connect brings you all the same Treasury Access features and benefits you now enjoy plus new capabilities. For details, visit [flagstar.com/newbusinessbanking](https://flagstar.com/newbusinessbanking) or contact your Relationship Manager.



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