



To: All Customers **From:** Credit Risk
Date: 09/09/21 **Memo#:** 21129
Subject: **Tropical Storm Fred**

Due to the disaster in North Carolina caused by Tropical Storm Fred. Flagstar will now require satisfactory re-inspections. Please see below for the effective date to determine if a re-inspection is required. FHA inspections are only permitted in the counties where FEMA has issued an incident end date or 14 Days from the Incident Period start date, whichever is earlier. Only Streamline refinances of Flagstar serviced loans are exempt from the inspection requirement.

Loans that have already been issued a *Final Approval Clear to Close* status will be placed in an *Approved with Conditions* status until a re-inspection is performed. Please note that appraisal re-inspections are not required to be completed by the original appraiser; however, a Flagstar Bank eligible appraiser must be utilized. For loans that have an appraisal that was ordered via *Loantrac*, an appraisal re-inspection may be requested via the Appraisal Management Module in *Loantrac* by selecting "Yes" to the "Do you need a Property/Disaster Inspection" question.

FHA, VA AND USDA TRANSACTION ONLY					
State	Counties			Incident Start Date	Incident End Date
North Carolina	Buncombe	Haywood	Transylvania	08/16/2021	08/18/2021

CUSTOMER SUPPORT

If you have questions, please email UnderwritingSupport@flagstar.com or call the underwriting support desk at (866) 945-9872.